

Horus/Hapi blocked as a RAVENNA Slave in the I/O & Sync Tab

Problem

Horus/Hapi appears to be blocked as a RAVENNA Slave in the I/O & Sync Tab, although not connected to an other Ravenna Devices.

Solution

1. Please see in the devices Advanced pages if the PTP Master configuration is set to "Manual".
[See PTP Section on this page.](#)
2. Be aware that 'Dante Via' application do not need to be installed on the same systems as the ones connected to your Ravenna network, and to your Horus/Hapi.