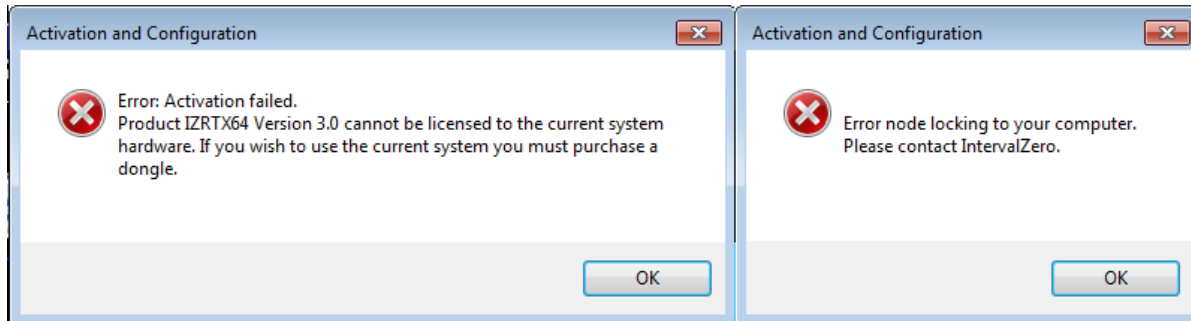


MassCore RTX64 Activation failed - product cannot be licensed to the current system hardware

Problem

When activating RTX64, you get an error message :

Activation failed. Product IZRTX64 version x cannot be licensed to the current system hardware.



Solution

Since PMX V11/ Ovation V7, MassCore users running a RAID configuration must use a dedicated RTX dongle (SSK-HUD-RTX) to authorize MassCore.

This issue only affects the system (Windows) RAID drives, if you have RAID Data drives, a dedicated dongle is not required. Please contact your local sales partner for further details on such dongle.